Lutron App Privacy Statement
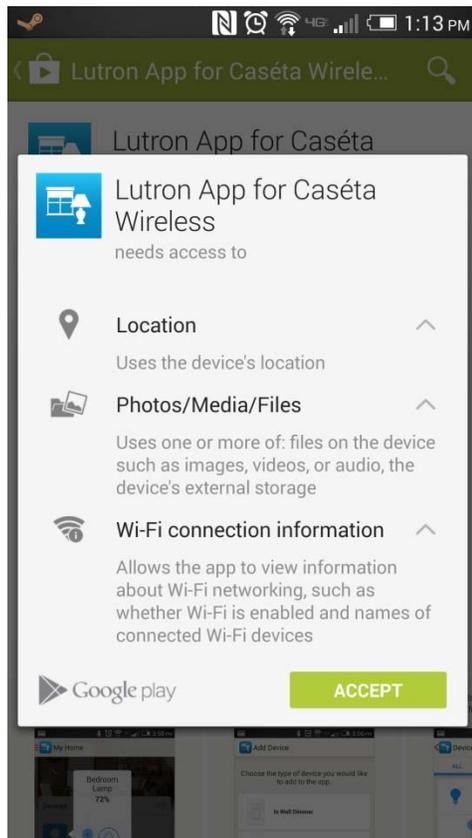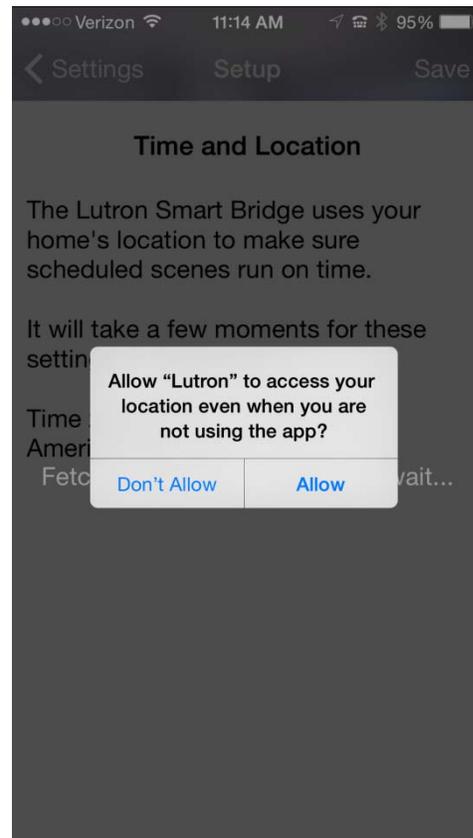
Android   *iOS*

Below is a summary of what the Lutron App requires along with a detailed explanation of each requirement.

Location/Notifications:

The Lutron App uses the device's location during initial setup in order to determine accurate sunrise/sunset times for scheduled events. This only occurs during initial system setup or if the user modifies the location within the "Settings" menu in the app.

The app may also use the device's location if "Geofencing" is setup in the app. The mobile device will store a specific geographic region and detect when the location of the device has entered or exited this region. On this event the app will connect to the Smart Bridge and activate a scene or show a notification based on the settings.

Background App Refresh

In order to show the most up to date information about the lights, shades, and thermostats added to the app, the app will occasionally connect to the Smart Bridge when not in use to briefly update its data.

Photos/Media/Files:

The Lutron App logs diagnostic information on the device for troubleshooting purposes. When a user chooses the option to "Send Feedback" in the app, the diagnostic logs on the device are accessed and sent to Lutron for analysis. The Lutron App does not access any images, videos, audio files, or any information on the device's external storage (other than the app diagnostic logs).

Wi-Fi connection information:

The Lutron App uses a discovery service called Bonjour during initial setup in order to discover the Lutron Smart Bridge on the local Wi-Fi network that the device is connected to. Once the initial discovery and setup is complete, the app then connects to the Smart Bridge over the internet (via Wi-Fi or a cellular data connection).